

Brook House Public Inquiry Report Training

INFORMATION SHEET

We appreciate support from GDWG visitors to enable us to record incidents relevant to the recommendations made by the Public Inquiry Report. If the person you are visiting notes any of the following issues, please let our frontline team know. There is no pressure on you to explore the detail, though sometimes this may occur naturally in the conversation. However, we are happy to follow up on the detail and just appreciate you flagging up that one of the following issues may be explored...

PLEASE LET US KNOW IF:

CELL SHARING

- More than two people are housed in any cells in Brook House.
- Someone is placed in a shared cell when they have requested a cell to themselves and they think the risk assessment that informed this decision was not carried out or not carried out satisfactorily.

COMPUTERS I.T.

- Someone tells you a computer is broken and note when it was broken and when it is fixed.
- Someone tells you they cannot access any particular website that they need or wish access to. Please note which website they wished to access and could not.
- Any general issues of internet access.

RULE 35

- Someone has to wait a long time for an assessment.
- Someone requests an assessment and is refused one.
- Someone says their Rule 35 paperwork is of poor quality with missing information or inaccurate reporting.
- Someone is refusing to eat or drink (on 'hunger strike') and is refused a Rule 35 assessment.

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PLEASE LET US KNOW IF:

RULE 40

RULE 42

- If someone has issues with being placed in segregation with a Rule 40 or Rule 42. The Inquiry makes the point that using Rule 40 as a mental health treatment is unacceptable and also that using Rule 40 as a punishment must not happen.

HANDCUFFING

- Someone mentions they have been handcuffed for any purpose. We need to know whether their life was endangered through being handcuffed while seated with their hands behind their back. If someone has been handcuffed, the office will explore this with them if you highlight to us that handcuffs were used.

USE OF FORCE

- Use of force is used when it is not a last resort or when it is unnecessary,
- Use of force was used on a naked person or if someone feels they have suffered indignity as the result of a use of force.
- Use of force is used against someone who is mentally unwell and if you are aware no de-escalation techniques were used prior to the use of force.

MEDICAL

- Someone says communication of medical information has been inadequate.
- Someone informs you of missed appointments.
- Someone says there were delays or inadequate assessments of mental capacity or mental health assessments.

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PLEASE LET US KNOW IF:

STAFF LEVELS

- Someone talks about low staffing levels
- You encounter any delays due to staffing levels when you visit. Please note the date and time and give as much detailed information you can about the delay.

CULTURE

- Someone complains about the way officers speak about or respond to mental health issues.
- Staff speak/behave in a way that shows a lack of awareness of histories of trauma.

CULTURE

- Staff make comments to you or the families of people visiting that show an 'us and them' culture, that are racist or show a lack of awareness of the vulnerabilities of detained people. If you are reporting conversations you have overheard, please email your report with as much detail (names of officers, date and time).

CULTURE

- You hear about views that show detained people are seen as dangerous and when the emphasis is on security rather than care.
- Someone says they have experienced any racist comments or responses from staff that express racist views.

THANK YOU!